Installation Guide

DeMichele Group

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How to reach the DeMichele Group

Our business hours are:

Monday through Friday	7:00am to 5:00pm AST
After Hour Emergencies or Fatal Errors.	To 10:00pm AST

Call us for these different types of calls:

Immediate Problems or Questions 480-985-7868

Non Emergency questions, suggestions or Software installation

Receptionist 480-985-4926

Training information 480-985-4926

Fax 480-985-3000

Email us:

General Information info@demichelegroup.com

Chris Draper chris@demichelegroup.com

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John Blasko jblasko@demichelegroup.com

Website:

General www.demichelegroup.com

PartnerPak http://www.demichelegroup.com/ppakstudiodownload
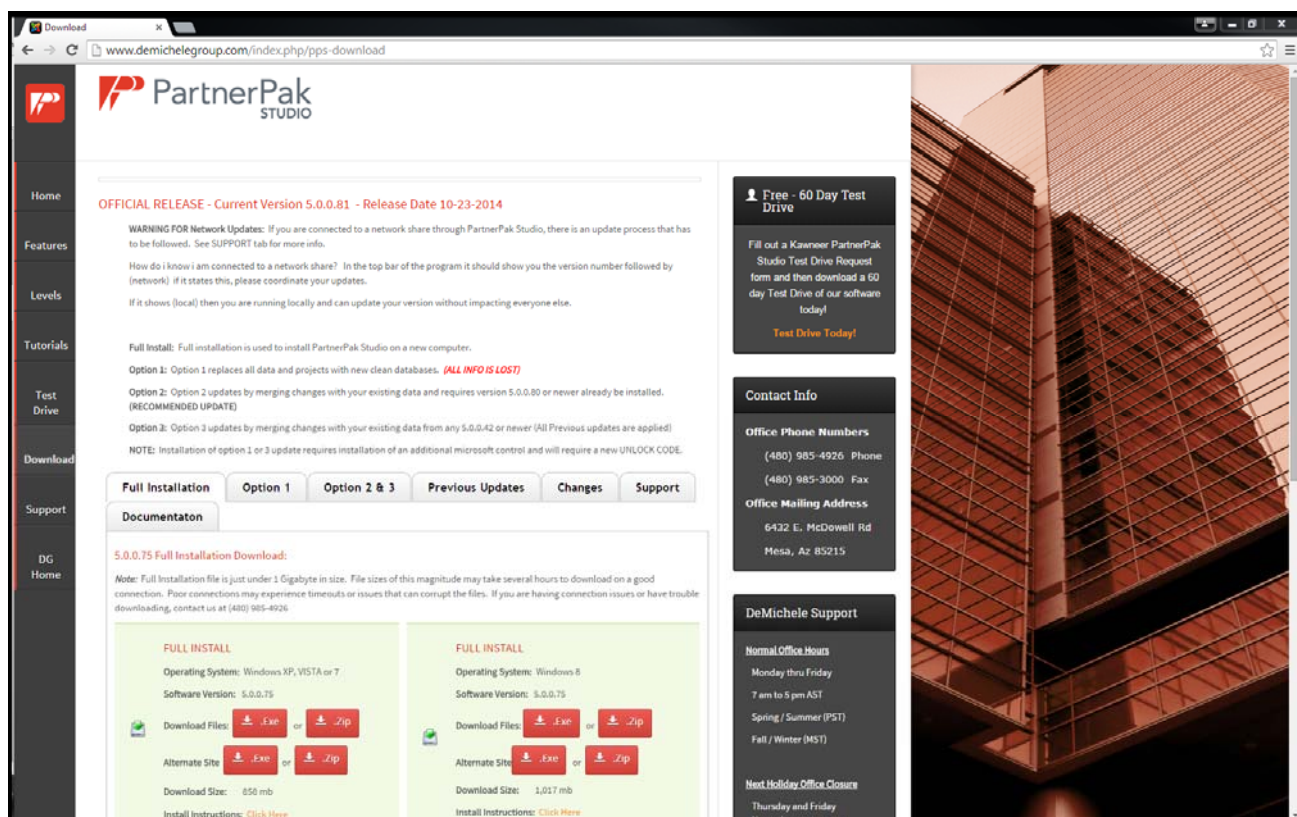
UPS Deliveries:

DeMichele Group
6432 E McDowell Rd
Mesa, AZ 85215

Installing PartnerPak Studio

Starting the PartnerPak Studio Installer

Download the Full Installation from the DeMichele Website at
www.demichelegroup.com/ppakstudiodownload

1. Select the Full Installation Tab

2. Select the Exe or the Zip file for the windows xp, vista and 7 version of install you want to download on the left of the screen, and save file.

3. Run the Exe version by double clicking on the downloaded file.

4. To run the zip install, open the zip file and extract all files. Run Setup.exe from the unzipped folder to start the install.

Installation Steps:

Installing SQL Server Express

The PartnerPak Studio program requires several Microsoft components be installed before it installs the PartnerPak Studio application. SQL Server Express is the new data format, and must be installed first.

All Microsoft components must be installed with the settings we have already selected, so you simply need to follow the prompts and install the program. The screenshot for Step 1 shows all Microsoft components that need to be installed. Yours may look different due to other components that we need might or might not be on the system that we are installing. Follow on screen instructions to install all software required. You must be connected to the internet to do these updates.

Step 1: Microsoft Component List
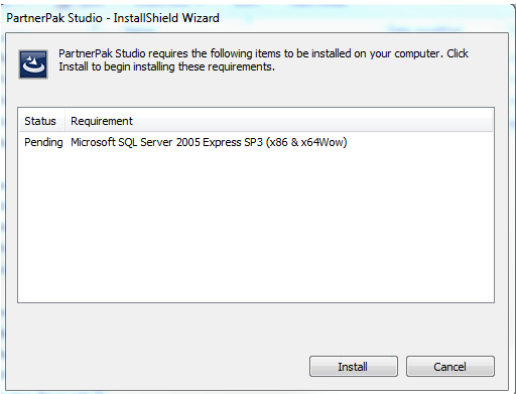
Step 1: Press Install button to install all Microsoft controls that need to be installed prior to PartnerPak Studio.

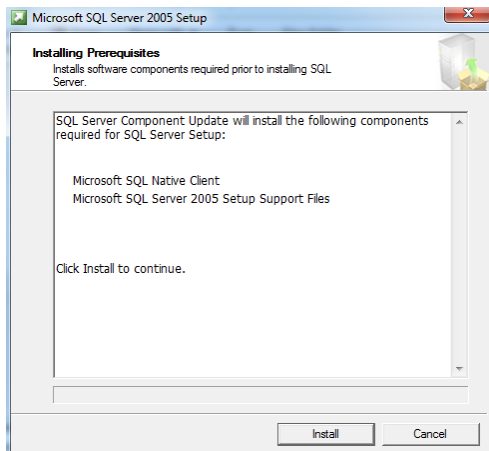*Step 2 and 3: Microsoft SQL License Agreement*
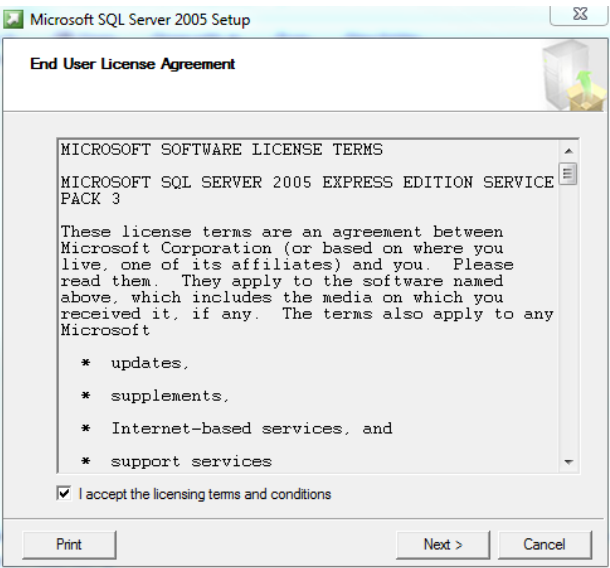
Step 2: Check the box for accepting the License agreement.

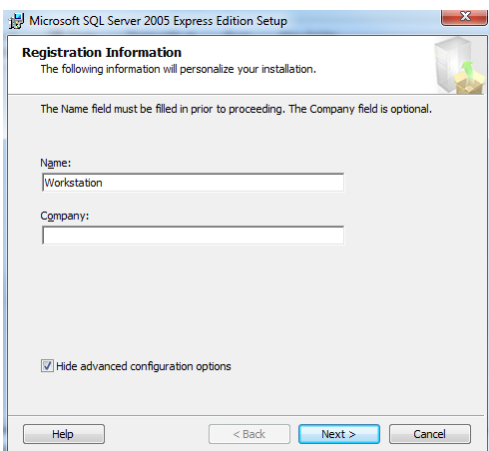Step 3: Press Next button to continue.

Step 4: Press Install button to install the SQL Client and Setup software.

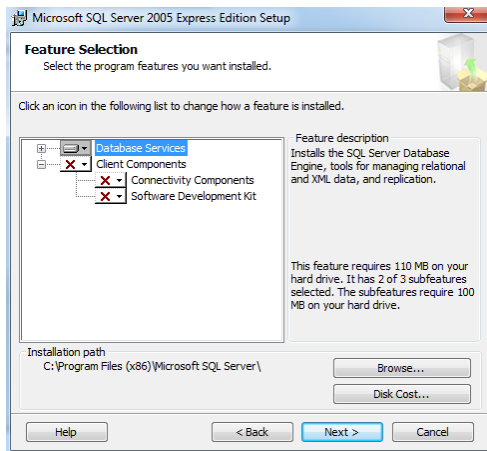*Step 4: Confirm Install*
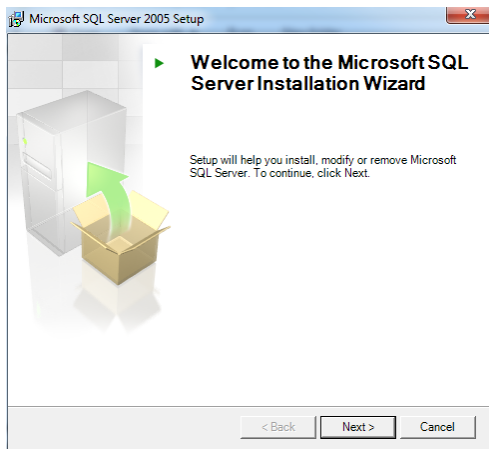
Step 5: Press Next button to continue.
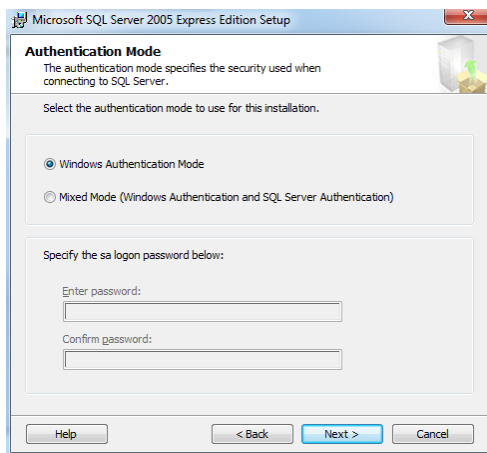
Step 5: Press Next

Step 6: Enter your Name and Company Name, then Press Next button to continue.
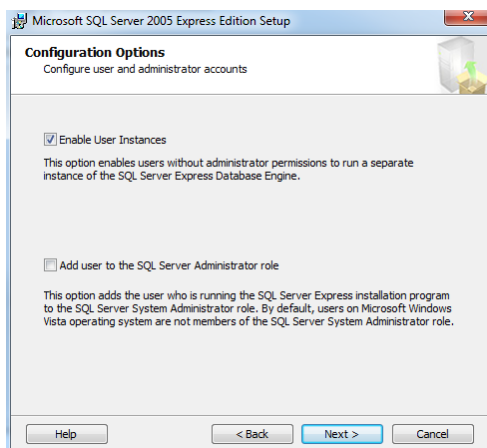
Step 6: Press Next.

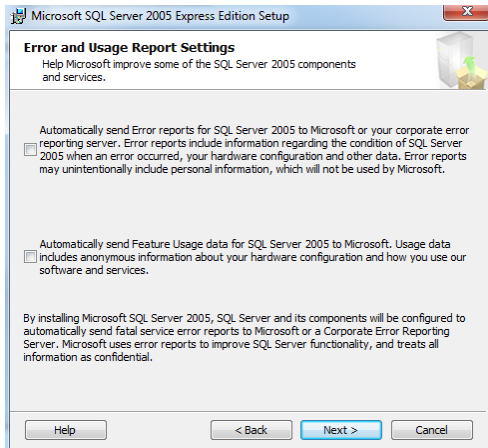Step 7: Leave default selections and Press Next button to continue.

Step 7: Press Next.

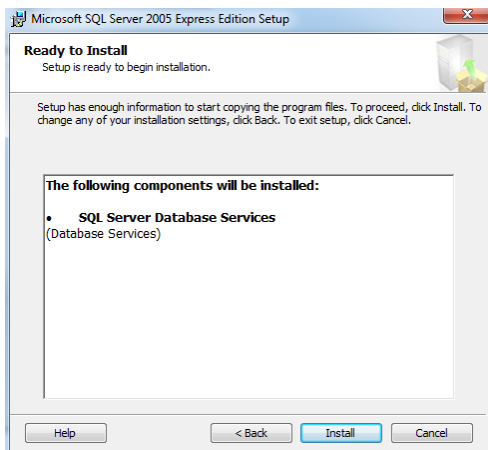Step 8: Leave default selections and Press Next button to continue.

Step 8: Press Next.

Step 9: Leave default selections and Press Next button to continue.
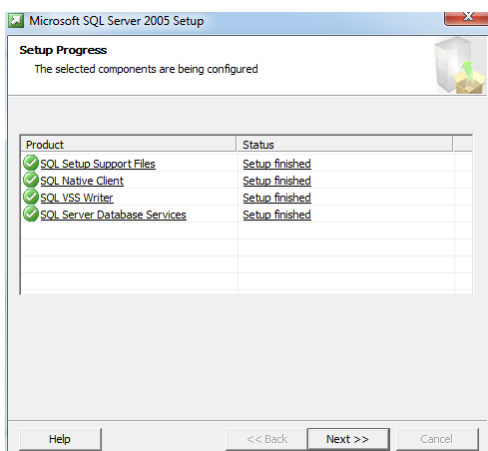
Step 9: Press Next.

Step 10: Leave default selections and Press Next button to continue.

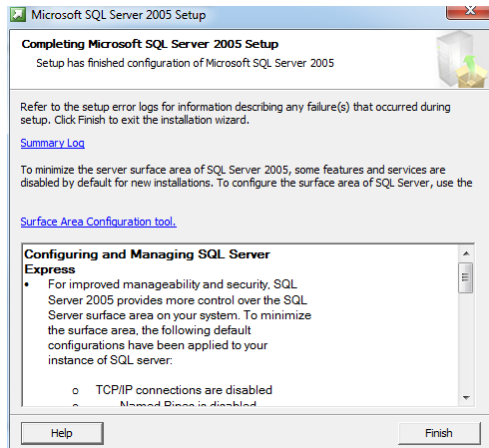*Step 10: Press Next.*

Step 11: Press Install button to continue.

Step 11: Press Install

Step 12: Press Next button to continue.
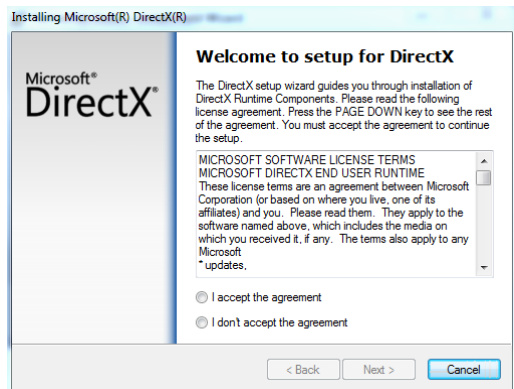
Step 12: Press Next.

Step 13: Press Finish button to continue to the next set of controls.

NOTE: Once the different Microsoft controls have installed, they may need to restart the computer. Once you have restarted, the installation will continue automatically. You may see a prompt to Run or Allow the program to continue to install depending on your operating system.

For every other Microsoft control not shown in this guide, just leave the default install paths and simply accept any agreement and press the install, next and finish buttons as they prompt you to do so.

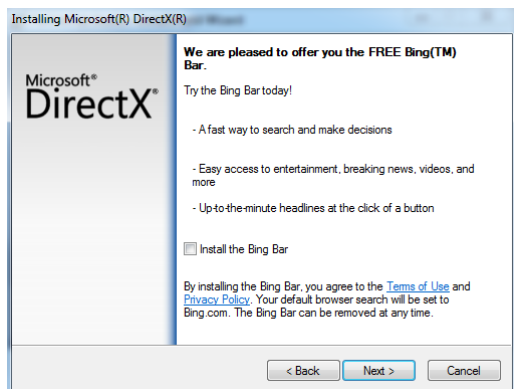*Step 13: Press Finish.*

Installing Direct X Web Components

The PartnerPak Studio program requires several Microsoft components be installed before it installs the PartnerPak Studio application. Direct X Web is the core of the new graphics capability and must be installed first. You are not required to install the bing toolbar, so this guide will show you how to deselect it and when.
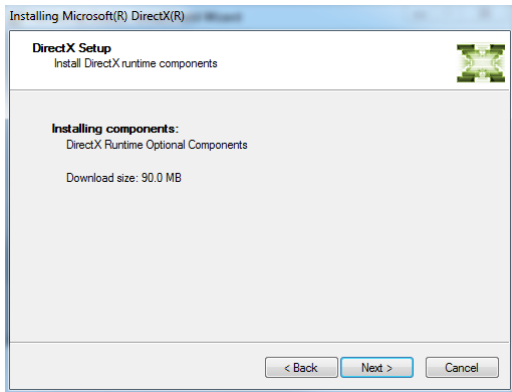

Step 14: Accept the user license agreement by checking the box and Press Next button to continue.

NOTE: You must have internet connection to continue as this will install the latest Microsoft Direct X Updates.
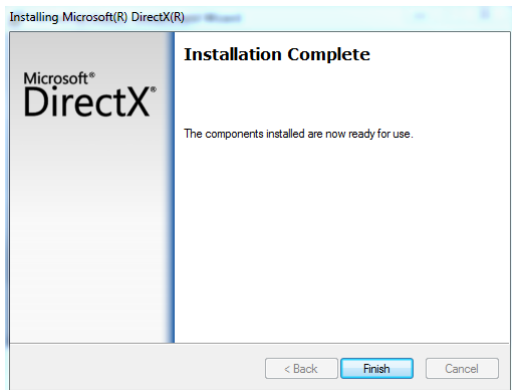
Step 14: Press Next.

Step 15: Uncheck the Bing Toolbar and Press Next button to continue.

Step 15: Uncheck Bing Bar then Press Next.

Step 16: Press Next button to continue.

Step 16: Press Next.

Step 17: Press Finish Button to complete Direct X Web setup.

NOTE: You might need to restart the system after this installation depending on your video card. The computer will prompt you to do so if it is necessary and the software will continue installing once restarted. Otherwise go to step 18 to install PartnerPak Studio.

Step 17: Press Finish.

Installing PartnerPak Studio

The PartnerPak Studio program will now install and may add additional Direct X Web components during the installation. You can change the default directory to place the program installation on a different drive; however it will be your responsibility to make sure that you can read, write and change files in the location you are specifying. Ask your IT staff or contact the DeMichele Group if you are unsure of how to check for this.
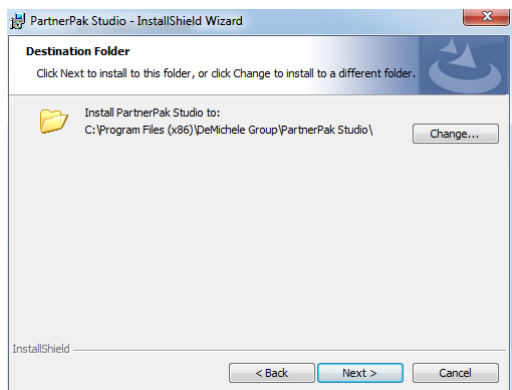

Step 18: Press Next.

Step 18: Accept the user license agreement by clicking the radial button and Press Next button to continue.
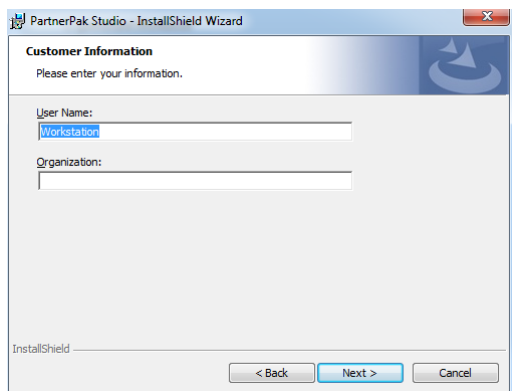
Step 19: Press Next.

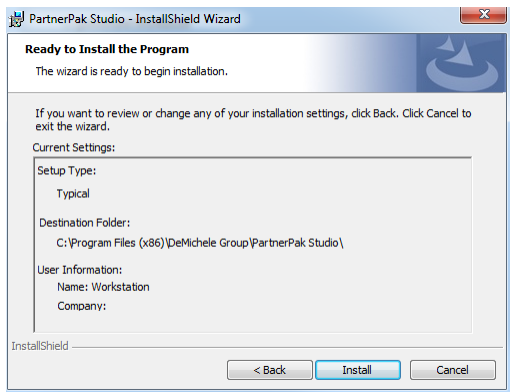Step 19: Set User Name and Company Name, then Press Next button to continue.
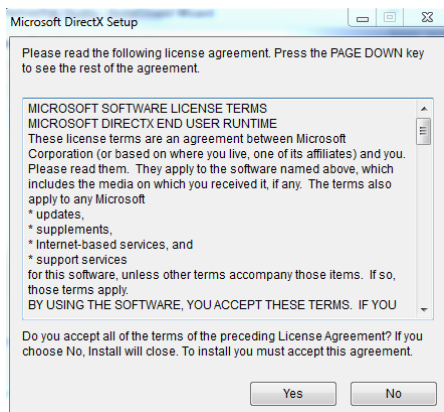

Step 20: Either keep the default installation directory, or press change and direct the program to a new location for installation and Press Next button to continue.
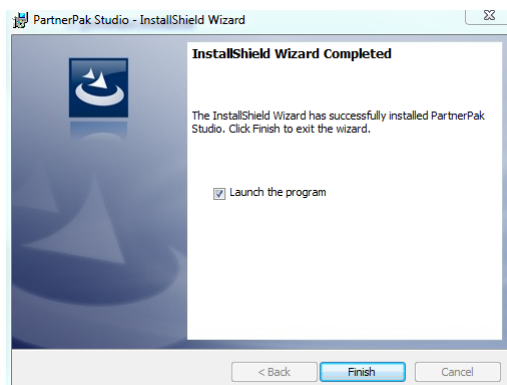
Step 21: Press Install Button continue.

Step 21: Press Install.

Step 22: Press Yes button to continue.

NOTE: You must have internet connection to continue as this will install the latest Microsoft Direct X Updates.

Step 22: Press Yes.

Step 23: Press Finish button to complete the installation.

NOTE: The program will automatically launch and ask you to call the DeMichele Group to unlock the software. You must have either an authorized test drive request form submitted or be a subscriber in good standing to receive an unlock code. Contact the DeMichele Group for more details.

(480) 985-4926

Step 23 Press Finish.