

**Customer Support/Training**

Our team is ready to assist you

We provide telephone support M-F 7 am to 4 pm MST. Or via email [info@demichelegroup.com](mailto:info@demichelegroup.com)



One of our support specialists are ready and waiting for your call.



*No answering service or machine.*

We provide TeamViewer as a tool to allow us quick and easily access to your computer to assist or troubleshoot your requests.



Join one of the monthly training sessions at our facility or weekly 2 hr. - online sessions. Contact us for customized training options.



Program updates automatically included with a current subscription

**Database & Functions**

Customize the program for how you do business

Setup default parameters to configure how the program will work for you. Parameters can be adjusted throughout the program to accommodate specific project conditions.



All reporting can be printed, exported (PDF, RTF, XLS), or create custom data exports and layout how you want the data to be generated.



Create database of Customer, Vendors, Architects, and Parts to be assigned in your projects.



Build a custom library of metal systems from scratch or by copying one of the preloaded systems and making the changes for how you use it



Setup a network database server that allows all users access to all catalog and project information.



## 3d Design Interface

### Create realistic elevations for your needs

Apply the preloaded database of Kawneer Systems, hardware and glazing types to your elevations.



Graphically see your elevations in 3d, hover over sticks to see part images and get detailed information on the sticks or glass. Provides zoom, pan, rotate and right click functions.



Fully customize your elevations by positioning members, setting DLOs, inserting sticks, doors, and vents.



Create complex frames with advanced features like reversing joinery, cutting sticks, setting splice joints and anchors



Build out of square elevation with predefined shapes (Traps, Domes, House) or reconfigure a rectangular frame into almost any shape.



Create layout views by positioning all your elevation into an open drawing space to show how they are placed into a building.



### Estimating/Purchasing and More...

#### Provide accurate and dependable bids and orders

Create complete BOM and Printer Drawings quickly for review of the project.



Generate a Bid Recap that breaks out your sticks, doors, hardware, glass, labor and applies your discounts, markups and taxes. Add in additional charges, extra parts, and make adjustments.



Simply convert the bid into vendor specific Purchase Orders or provide your customer with a fully customizable Proposal.



Optimize the metal and glass in your projects or user created lists. Create cut list, cutting instructions, labels and drop reports for your shop. Provides output files for our Rhino Stop automated pusher.



Quickly provide Alternate Bids of your projects by changing out metal systems, finishes and glass without rebuilding your elevations.



If the metal system provides structural values on the members then create wind load and dead load reports as a guide.



Create a Cad Shop Drawing DWG export file of your projects with elevations and detail section cuts. Customize the layout, dimensions and tile page options.



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## Fabrication

### Process your material for production and assembly

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Metal system joinery fabrications preloaded in the program by DeMichele Group for the majority of parts and groups.



Easily apply additional fabrications to systems or parts for weeps, anchoring, hardware and any other type of fab required without the need of a CNC programmer.



Visually in 3d see the drills, routs, circles, slots, rectangles and pattern fabs in the extrusion Create libraries of fabrications to apply custom operations to the extrusions.



Detailed reporting available to manually fabricate the job or create an export out to one of our RhinoFab Machines that will automatically process the job for you.



Assign the extrusions material flow to be KD or assembled and what cart it will be assigned to for organization in the shop.



Export of vinyl required per extrusion to the NEW RhinoFab Gasket Machine.

